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Technical Newsletter #29 2.0

Subject: : Adding a new wood floor next to an existing one or using new flooring for repairs

This newsletter provides guidance for homeowners and flooring professionals who are adding new hardwood flooring adjacent to an existing floor or replacing damaged sections.

Raw material

Wood is an authentic product that presents natural variations in color. The various sections of the tree, place of origin, and temperature variations are the main factors that can influence the color and pattern found on wood boards. These boards with varied appearances are the raw material used to make a hardwood floor. Considering that the boards used to produce a floor come from different regions and are processed at different times of year, color variations are possible between different batches. Even after finishes and stains are applied, all manufacturers that use wood as their raw material experience these variations.

Manufacturing technologies

MIRAGE continuously invests in manufacturing technologies and product development to enhance the appearance, durability, and performance of its flooring products. As manufacturing processes, materials, and product formulations evolve over time, slight differences may occur between flooring produced in different periods. While these changes are typically subtle, they may become more noticeable when new flooring is installed adjacent to flooring that has been in service for several years.

Natural aging of the floor

Hardwood flooring naturally changes over time. Exposure to ambient light, environmental conditions, and everyday use gradually alters the appearance of the wood. In many cases, these changes go unnoticed until new flooring is installed next to an existing floor. Depending on the age of the existing floor, the level of exposure to light, and other environmental factors, differences in appearance between old and new flooring may range from subtle to significant.

Communication

Customers must be informed of all possible outcomes. When planning a renovation, it is important to explain the factors that can influence variations in the gloss and colors of the floor. Feel free to provide customers with a recent sample so they can compare it with their existing floor and make an informed decision.

Responsibility

Prior to installation, the customer should review and approve the selected flooring product, taking into consideration the potential differences in color, gloss, and overall appearance between the new flooring and the existing floor. Whenever possible, the customer should be present at the time of installation to confirm acceptance of the product before work begins.

As stated in MIRAGE installation, maintenance, and warranty documentation, installation of the flooring constitutes acceptance of the product's appearance and characteristics. Variations resulting from natural wood characteristics, manufacturing lots, aging, and environmental exposure are normal and may lead to visible differences between new and existing flooring. Such variations do not constitute manufacturing defects.